



GS1 ProductRecallNZ

Schedule of Fees for New Zealand Users

Revised Fees Effective 1 September 2025

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Schedule of Fees for New Zealand Users

1 Introduction

ProductRecallNZ enables effective and efficient communication of recall and withdrawal information. Easy for your trading partners, connected to your regulator (for recalls) and online. Modernise the way you communicate recall and withdrawal information with notices that are targeted, precise and immediately actionable.

This fee structure has been designed based on an “insurance” model, where a low fee is levied on an annual basis. A company’s Gross Annual Turnover has been used to develop fee brackets providing a lower cost to smaller entities; consistent with other GS1 membership and service fees.

2 GS1 ProductRecallNZ Fees

2.1 Annual Fees for ‘Initiator and Receiver Organisations’

The Annual Fees associated with the use of GS1 ProductRecallNZ are outlined below. *Prices in brackets indicate fees for non-GS1 NZ members

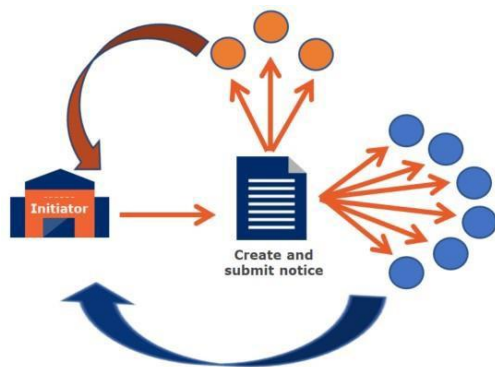
Gross Annual Company Turnover		GS1 ProductRecallNZ Fees*
From	To	Annual Fee (NZD)
Nil	< \$1m	\$ 120.00 (375)*
\$1m	< \$2m	\$ 320.00 (760)*
\$2m	< \$10m	\$ 595.00 (1,260)*
\$10m	< \$30m	\$ 940.00 (1,680)*
\$30m	< \$100m	\$1,325.00 (2,850)*
\$100m	< \$500m	\$1,985.00 (4,360)*
\$500m	< \$1b	\$2,410.00 (5,410)*
\$1b	+	\$2,985.00 (6,930)*

Fees shown are exclusive of GST.

2.2 Annual Fees for ‘Internal Locations’

GS1 will provide, on request, ‘Internal Locations’ for your organisation at \$99 per location per annum. Locations are typically set up to provide extra internal recall points of contact an organisation might require (eg: warehouse or distribution centre or retail site). You can add as many users against a particular location but they can only be setup for the purposes of receiving and responding to recall notices.

Internal Location (eg: Store, DC)	Annual Fee (NZD) = \$120.00
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NB: 'Internal Locations' indicated as the orange circle 'recipients' (versus external customers as the blue circle 'recipients')

2.3 SMS Fees

Pricing for SMS fees is 10 cents per text message.

3 Notification Costs – issuing a notice to Non-Subscribed Recipients

NB: This only applies to 'Live' Notifications and not those generated in Mock Mode as part of training purposes

3.1 Non-Subscribed Recipients

Non-Subscribed recipients are customers and trading partners you may wish to notify a recall or withdrawal to via the ProductRecallNZ service but which are not themselves registered on the service.

Note: The Non-Subscribed functionality is not built to allow businesses to communicate with their own internal locations or franchises and that should be handled via setting up Internal Locations, as discussed in 2.2.

3.2 Costs

- 0-1000 Non-Subscribed Recipients: For every recipient up to the 1000th there will be a fee of \$0.50 per recipient (eg: sending to 500 non-subscribed recipients will incur a fee of \$250)
- 1000 < Non-Subscribed Recipients: For every recipient after the 1000th there will be a fee of \$0.10 per recipient.
- SMS messages which can be generated optionally to be sent to non-subscribed recipients will be charged a fee of \$0.10 per sms message.

4 Waiting Period

A waiting period of 8 weeks applies to the use of GS1 ProductRecallNZ for the purpose of issuing recall and withdrawal notifications.

The 8 week period applies from the time the organisation has accepted the Terms and Conditions of Use in GS1 ProductRecallNZ. If you have not paid all of the initial fees payable in respect of your use of GS1 ProductRecallNZ by the end of the waiting period, the waiting period continues until those fees have been paid.

5 Billing

5.1 Annual Fees

GS1 ProductRecallNZ annual fees are invoiced annually in advance based on the fees specified.

Annual Fees for the first year are invoiced upon registration. Fees for subsequent years will be invoiced on the anniversary of your registration.

5.2 SMS Fees

GS1 ProductRecallNZ SMS Fees will be invoiced on a monthly or Notification basis unless otherwise agreed.

5.3 Notification Costs (associated to sending to Non-Subscribed Recipients)

See 3.0 in this document.

Fees incurred by sending a 'Live' recall notice to Non-Subscribed recipients will be invoiced periodically by GS1 within 3 months of the notification being sent out.

6 Refunds

There are no refunds available for GS1 ProductRecallNZ

7 7 Annual Fee Inclusions

- Access to GS1 ProductRecallNZ web portal as an Initiator, Receiver or Both
 - Unlimited access to GS1 ProductRecallNZ to manage your organisation's recall or withdrawal notifications
 - Ability to both issue and receive recall or withdrawal notifications
 - Unlimited number of user accounts to provide individual staff members' access to GS1 ProductRecallNZ under the predefined user type
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 - Telephone and email support from the GS1 New Zealand Services Support Team
 - GS1 ProductRecallNZ User Guides and Technical Guides available for download
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8 Fee Conditions

- You normally need to be a member of GS1 New Zealand to be registered for GS1 ProductRecallNZ
- The GS1 ProductRecallNZ fees are in addition to any other applicable GS1 New Zealand membership fees.
- Companies registering for GS1 ProductRecallNZ that do not wish to disclose their annual turnover can register for the service without making the declaration. In this case, the annual fees applicable will be those specified for the highest Annual Turnover bracket.
- Completion of registration with GS1 ProductRecallNZ is subject to the user accepting the Terms and Conditions of Use as published by GS1 New Zealand.

- GS1 ProductRecallNZ fees do not include any costs associated with the use of the Internet or any other software or hardware needed to access GS1 ProductRecallNZ.
- It is the responsibility of the GS1 ProductRecallNZ user to provide and maintain a personal computer, modem, other hardware and/or Internet services (including browser software and Internet service provider) required for accessing and using the service. Where security settings on a personal computer, network or firewall act to impede normal access to and functioning of GS1 ProductRecallNZ, then it is the user's responsibility to seek an IT resolution locally.
- GS1 New Zealand reserves the right to change the Fee Schedule and conditions by providing 14 days written notice.