

Information Agreement

PARTIES

1. **GS1 NEW ZEALAND INCORPORATED** ("GS1");

AND

2. **YOU**

Background

- A. You are a Customer of GS1.
- B. You are choosing to accept services from GS1, which will require You to provide information to GS1 for storage within its Information Management System ("IMS") and the GS1 Global Registry.
- C. This Agreement governs both Parties' obligations regarding the storage and use of the information provided by You in the context of receiving the services provided by GS1.

Agreed as follows

1. Definitions and interpretation

Definitions

- 1.1 "Business Day"** means a day (other than a Saturday, Sunday or public holiday) on which banks are open for general banking business in Wellington, New Zealand;
- 1.2 "Confidential Information"** means information belonging to one of the Parties that is not in the public domain, whether oral, written or embodied in other physical or electronic form, concerning matters including, but not limited to, the business affairs and operations of the Party;

- 1.3 "Customer"** means customers of GS1 whether members of GS1 or not, and includes You;
- 1.4 "Force Majeure"** means any occurrence or omission as a direct result of which the party relying on it is prevented from or delayed in performing any of its obligations under this Agreement and that is beyond the reasonable control of that party, including but not limited to acts of God, sabotage, terrorism, public disorders, industrial actions, transportation failures or delays, shortage of materials, breakdowns in computer facilities, telecommunication delays or malfunctions, delay or non-supply of electricity for any reason whatsoever, and government directives whether valid or invalid;
- 1.5 "GS1 Global Registry"** means the international registry of GS1;
- 1.6 "GS1 Terms and Conditions"** means the GS1 Terms and Conditions of Trade which govern all Customers' use of GS1 Services, and which are annexed to this Agreement as Schedule 1;
- 1.7 "Information"** means all material provided to GS1 by You in connection with the Services;
- 1.8 "IMS"** means the information management system operated by GS1 on which the information provided by You is stored and accessed;
- 1.9 "Intellectual Property Rights"** means all rights in relation to copyright, trademarks, database rights, design, patent, and any other rights generally accepted as falling within the definition of "intellectual property" whether created before, on or after the date of this Agreement;
- 1.10 "Person"** includes partnerships, associations and corporations as well as individuals; and

1.11 "Services" means those services provided by GS1 as selected by You and includes services supplied incidental thereto, including but not limited to electronic storage services contemplated by this Agreement.

Interpretation

1.12 By using GS1 Services You agree to abide by the GS1 Terms and Conditions and the terms of this Agreement. To the extent of any inconsistency between the two, the terms of this Agreement shall prevail.

2. Collection of information

2.1 The Information will be provided to GS1 by You for the purposes of delivering the Services.

2.2 You warrant that the information provided to GS1 for the purpose:

- a) originates from, is authorised or approved (validated) by You (and must be able to demonstrate so upon GS1 request);
- b) does not violate any third-party rights, including privacy rights, copyrights, trademarks, patents or other Intellectual Property of any third party, or violates any applicable laws or regulations; and
- c) does not contain any virus, Trojans, worms, logic bombs or any other materials which are malicious or technologically harmful to the GS1 IMS platform.

2.3 If GS1 becomes aware that any information provided by You is causing harm to GS1 or other customer or third party, it may take action to remedy the harm, including but not limited to temporarily suspending or definitively blocking the information from the GS1 IMS platform.

3. Conditions and restrictions on use of information

3.1 By agreeing to the terms and conditions of this Agreement, You consent to use of the Information by GS1 for the purposes of providing the Services to You.

- 3.2** GS1 will not use or disclose any information belonging to You to any third party (with the exception of other GS1 customers who have access to the IMS for delivery of their GS1 services) for any purpose whatsoever other than the purpose, or a purpose ancillary to the purpose, for which the information was provided by You, without obtaining prior consent from You, unless the information is already in the public domain as a result of a previous authorised disclosure by You or a third party.
- 3.3** GS1 may use the information provided by You (and, where appropriate, any information that is in the public domain as a result of a previous authorised disclosure by You or a third party), for its own internal purposes (including but not limited to research and statistical purposes), without obtaining prior consent from You.

4. Storage and security of information

- 4.1** GS1 will hold the Information and will use reasonable endeavours at all times to ensure that the Information is protected by security safeguards as are reasonable in the circumstances to protect against:
- (i) Loss;
 - (ii) Unauthorised access;
 - (iii) Inadvertent destruction;
 - (iv) Unauthorised modification;
 - (v) Unauthorised disclosure; or
 - (vi) Any other misuse.
- 4.2** If it is necessary for the Information to be disclosed to a third party in connection with the delivery of the Services, GS1 will use reasonable endeavours at all times to ensure that everything reasonably within the power of GS1 is done to prevent misuse of the information in connection with that disclosure.

5. Access

- 5.1** You will have access to the Information held by GS1 if that access is:
- (a) For the purposes of receiving the Services; and
 - (b) In a manner envisaged by this Agreement.
- 5.2** GS1 reserves the right in its absolute discretion to restrict, suspend or terminate access to information relating to You stored on the IMS in the event that You default in your obligations under this Agreement. This will include but will not be limited to failure to pay for Services provided and invoiced by GS1 and for the avoidance of doubt includes the period during which an invoice may be disputed.
- 5.3** Notwithstanding clauses 5.1 and 5.2, to the extent that Information held by GS1 is "personal information" for the purposes of the Privacy Act 1993, access to (and correction of) such information will be governed by that Act.

6. Termination of access

- 6.1** Given the nature of the electronic services provided under this Agreement, GS1 cannot warrant that access to the Information will be uninterrupted or error free.
- 6.2** Further to clauses 5.2 and 6.1, the Parties agree that access by You to the Information may be restricted, suspended or terminated at any time by GS1 without notice, including (without limitation) due to the following:
- (a) Telecommunications failure or fault network or system outages;
 - (b) A Force Majeure event;
 - (c) A determination by GS1 that such action is necessary for the purposes of maintenance, restoration, upgrade or enhancement of the IMS, or any other GS1 network or systems that might also affect operation of the IMS;
 - (d) Interference with the IMS or the efficiency of the GS1 network by You, following a failure to remedy the situation upon the reasonable request of GS1;

- (e) A request or requirement to do so by any applicable law or relevant authority;
- (f) In the event that You miss payment to GS1 in breach of this Agreement without alternative arrangements being made, and for the avoidance of doubt may include the period during which an invoice is disputed; or
- (g) In the event You are in breach of any obligation owed to GS1 under this Agreement.

6.3 In the event of termination certain information will be retained by GS1 on the IMS Platform for GS1 internal purposes.

7. Confidentiality

7.1 The Parties agree and undertake that they will not, during the term of this Agreement or at any time thereafter (except in accordance with clause 7.3) disclose to any person any Confidential Information of or relating to the other Party which it becomes aware of or privy to as a result of this Agreement.

7.2 The Parties agree and undertake to take all reasonable precautions to prevent unauthorised disclosure of each other's Confidential Information to any other person and to ensure that its officers, employees, contractors and agents do not disclose the other Party's confidential information to any other person.

7.3 Nothing in this Agreement prohibits disclosure of information which:

- (a) Was obtained lawfully from a third party, provided that it was not acquired directly or indirectly by that third party from another GS1 customer; or
- (b) Is required to be disclosed by law or any government or governmental body, authority or agency having authority over a Party.

8. Exclusions

- 8.1** You acknowledge and accept that use of the Services and use of the IMS facilitating provision of the Services, is at Your own risk.
- 8.2** You agree to take all precautions to the extent practicable to ensure that Your use of the IMS does not expose GS1's systems to the risk of viruses, or other forms of interference, which may damage GS1's systems or networks.

9. Return or destruction of information

- 9.1** In the event of termination under clause 12.1 of this Agreement Customer will return to GS1 or destroy, whichever is requested of them and is appropriate in the circumstances, all information including Intellectual Property belonging to GS1.

10. Intellectual property

- 10.1** You acknowledge and agree that any Intellectual Property Rights in the IMS and GS1 Services are owned by or licensed to GS1.
- 10.2** This clause survives termination or expiration of the Agreement.

11. Indemnity

- 11.1** GS1 will not be liable to You in tort (including negligence), contract or otherwise for any direct, indirect, incidental or consequential damages on the part of GS1 in connection with or arising out of or otherwise relating to this Agreement (which includes misrepresentation or any other cause), and whether or not that loss was foreseeable by GS1.

12. Expiry and termination of agreement

- 12.1** Either Party may terminate this Agreement for any reason whatsoever on provision of thirty (30) days written notice of such intention to the other Party.
- 12.2** The rights and obligations of the Parties under clauses 7 to 11 (inclusive) will survive termination of this Agreement.

13. Applicable law and jurisdiction

- 13.1** This Agreement will be governed by the laws of New Zealand.
- 13.2** The Parties hereby submit to the exclusive jurisdiction of the Courts of New Zealand.

14. Dispute resolution

- 14.1** The Parties will attempt to settle any dispute arising between them by good faith negotiations between themselves within ten (10) days of the dispute arising or an agreed longer period.

Mediation

- 14.2** If a dispute or difference cannot be settled by good faith negotiation in accordance with clause 12.1 above, the Parties may attempt in good faith to resolve the issue by mediation.
- 14.3** The rules applying to the mediation procedure will be as agreed between the Parties or as recommended by the New Zealand Law Society at the time the dispute arises.

Arbitration or Litigation

- 14.4** If the Parties cannot agree to attempt to resolve the issue by mediation, or the issue cannot be settled by mediation within twenty (20) Business Days of notice requesting mediation or such longer period as the Parties agree, the Parties can either agree to attempt to resolve the issue by arbitration in accordance with clause 14.5 below and the Arbitration Act 1996, or one of the Parties may choose to file proceedings in a court of law.
- 14.5** If the Parties agree to proceed to arbitration and are unable to agree upon an arbitrator within a reasonable time after arbitration is commenced, an arbitrator will be appointed upon the request of either Party by the President of the New Zealand Law Society. That appointment is binding on the Parties to the arbitration and is not subject to appeal.
- 14.6** The Parties agree that any decision reached during arbitration in accordance with clause 14.5 above can be judicially reviewed by the Courts.
- 14.7** The provisions of Article 11 of the First Schedule of the Arbitration Act 1996 are to be read subject to this Agreement and varied accordingly.

15. Severability

- 15.1** If any of this Agreement's terms become illegal or invalid those terms will:
- (a) be severable and treated as deleted from this Agreement; and
 - (b) not affect the validity or enforceability of the remaining terms of this Agreement.

16. No waiver

- 16.1 A Party's failure or delay in exercising any right under this Agreement will not operate as a waiver. A single or partial exercise of any right will not prevent the exercise of that right in the future.