The Global Language of Business



# GS1 New Zealand Terms and Conditions of Trade

The following are the Terms and Conditions of Trade of GS1 New Zealand Incorporated. You must read them to understand your obligations as a Member (and customer) of GS1. It is your responsibility to ensure that you have read and understood your obligations under these terms and conditions, as a breach by you will be actionable by GS1.

# 1. Definitions and Interpretation

- **1.1** "Affiliate Licensee" means a licensee of GS1 who has entered into an Affiliate License Agreement with GS1 but who is not a Member.
- **1.2** "Contract" shall mean these Terms and Conditions of Trade.
- **1.3** "Covid-related Services" are defined as a service for GS1 Identifier(s) allocated to assist the Ministry of Health Covid-19 contact tracing response when tracing is required or mandated by the New Zealand Government. The GLN is encoded in a QR code poster and must (at a minimum) always be used to identify a physical location.
- **1.4** "Fee" and "Fees" shall mean the cost of the services as agreed between GS1 and the Member in accordance with clause 4 of this Contract.
- **1.5** "GS1" shall mean GS1 New Zealand Incorporated and its successors and assigns.
- **1.6** "GS1 Global" refers to GS1 AISBL is an international non-profit association registered in Brussels Belgium, (Enterprise number: 419.640.608).
- **1.7** "GS1 Global Systems" means the systems of GS1 Global Office, and GS1 Member Organisations including but not limited to; websites, registries, libraries, data transfer between systems and users of these systems which may include third party users of data.
- **1.8** "GS1 Identifier(s)" means the unique identification numbers issued by GS1 to Members (or Affiliate Licensees) and registered in the GS1 Global Registry, including but not limited to as a Global Trade Identification Number (GTIN), Global Company Prefix (GCP), Global Location Number (GLN), and EPC keys.
- **1.9** "Intellectual Property" means all copyright, trademarks, and patents (whether registered or unregistered), database rights, data and information, and any other rights generally accepted as falling within the definition of "intellectual property" whether created before, on or after the date that this Contract was agreed by the Member.
- **1.10** "Intellectual Property Rights" means all rights in Intellectual Property belonging to GS1 (or GS1 Global, or licensors).
- **1.11** "Medical Device" means a product that may be characterised as a medical device under the laws of the country where such product is marketed.
- **1.12** "Member" means a customer of GS1 who subscribes and pays for GS1 membership privileges, also referred to as "You" and "Your".
- **1.13** "National Product Catalogue" means the online product service operated by GS1.
- **1.14** "Privacy Statement" means the GS1 Privacy Statement available at <u>www.gs1nz.org</u>, as amended from time to time.
- **1.15** "Services" shall mean all services supplied by GS1 to the Member (and where the context so permits shall include any supply of such services) and may include Covid-Related Services.
- **1.16** "Specific Agreement" means the GS1 Information Agreement and/or National Product Catalogue Terms and Conditions of Use, whichever is/are applicable to the Member.
- **1.17** The section headings and sidebar content contained in this Contract are for reference purposes only and shall not affect the meaning or interpretation of this agreement.



The GS1 Terms and Conditions apply to all customers of GS1 regardless of the services subscribed to.

# 2. Acceptance

- **2.1** Any request received by GS1 from the Member for the supply of services under this Contract, and a Specific Agreement (if any), shall constitute acceptance of the terms and conditions contained in this Contract and consent to collect, store, and retain information provided by Member under the terms of this Contract unless You have expressly elected to opt out of a service or supply of data.
- **2.2** Where more than one Member has entered into this Contract, the Members shall be jointly and severally liable under the terms of this Contract, including but not limited to for all payments of the Fee.
- **2.3** Upon acceptance by the Member, the terms and conditions in this Contract are irrevocable by the Member and can only be rescinded in accordance with the Contract or with the written consent of the Chief Executive of GS1.
- **2.4** As a result of the services the Member has selected to use, the Member may have entered into another agreement with GS1 that is more specifically relevant to those services, being a Specific Agreement. To the extent that this Contract is inconsistent with any such Specific Agreement, the latter prevails to the extent of the inconsistency.
- **2.5** None of GS1's agents or representatives are authorised to make any representations, statements, conditions, or agreements not expressed by the Chief Executive of GS1 in writing nor is GS1 bound by any such unauthorised statements.

#### **3. Services**

- **3.1** The services are those services as defined, and as described in a Specific Agreement or on the invoices, quotation, or any other work commencement forms provided to the Member by GS1.
- **3.2** The Member acknowledges and agrees that the services shall be supplied to the Member using the data and information provided by the Member, and GS1 bears no responsibility or liability whatsoever for the accuracy for same.

#### 4. Fees and Payment

- 4.1 At GS1's sole discretion the Fee shall be either;
  - (a) The Fee as indicated on invoices provided by GS1 to the Member in respect of Services supplied; or
  - (b) Subject to clause 4.2, GS1's quoted Fee, which shall be binding upon GS1 provided that the Member shall accept in writing GS1's quotation **within thirty (30) days.**
- **4.2** GS1 may, by giving notice to the Member (verbally or otherwise) at any time before supply, increase the Fee for the services to reflect any variations to the services that are beyond the reasonable control of GS1 or that increase the cost of the services by more than 10% of the quoted Fee.
- **4.3** Time for payment for the services shall be of the essence and will be stated on the invoice, quotation, or any other order forms. If no time is stated, then payment shall be due on 20th day of each month following the date of the invoice.
- **4.4** GS1 may withhold supply of the services until the Member has paid the Fee, in which event payment shall be made before the supply date.
- **4.5** Payment of Fees will be made by credit card, direct debit, direct credit, GS1 Payment Gateway or by any other method as agreed to between the Member and GS1.



By subscribing to GS1 services You accept these Terms and Conditions.

You agree to pay for GS1 Services at the price advised by GS1.

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- **4.6** The Fee shall be increased by the amount of any GST and other taxes and duties, which may be applicable, except to the extent that such taxes are expressly included in any quotation provided by GS1.
- **4.7** The Fee for some services is reflective of a Member's turnover. Where this is the case, the Member agrees to immediately notify GS1 of any change in business circumstances, affecting or having the potential to affect, its annual turnover. GS1 has the right to make independent enquiries in relation to a Member's annual turnover and alter Fees accordingly as and when required.

# **5. Supply of Services**

- **5.1** The failure of GS1 to supply the services shall not entitle either party to treat this Contract as repudiated.
- **5.2** While GS1 will use its best endeavours to supply the services to the Member, it shall not be liable for any loss or damage if it is not able to do so for any reason.

# 6. Errors & Omissions

**6.1** The Member shall, inspect the services at the time they are supplied and shall within twenty (20) days of supply, notify GS1 of any alleged defect, or failure to comply with the description or quote. The Member shall afford GS1 a reasonable time following such notification to rectify the issue for the Member. If there is no such notification by the Member, the services shall be conclusively presumed to be supplied in accordance with this Contract.

# 7. Default & Consequences of Default

- **7.1** If the Member defaults in payment of any Fee when due, the Member shall indemnify GS1 from and against all GS1's costs and disbursements (including but not limited to legal fees) and all of GS1's nominees' costs of collection (if any).
- **7.2** Without prejudice to any other remedies GS1 may have, if at any time the Member is in breach of any obligation (including those relating to payment of the Fee), GS1 may suspend or terminate the supply of services to the Member and any of its other obligations under the Contract. GS1 will not be liable to the Member for any loss or damage the Member suffers because GS1 exercised its rights under this clause.
- 7.3 In the event that:
  - (a) Any Fee payable to GS1 becomes overdue, or in GS1's reasonably held opinion the Member will be unable to meet its Fee requirements as they fall due; or
  - (b) The Member becomes insolvent, convenes a meeting with its creditors or proposes or enters an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
  - (c) A receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Member or any asset of the Member,

then without prejudice to GS1's other remedies at law, GS1 shall be entitled to:

 (i) cancel all or any part of any of the Member's Services which remain unperformed in addition to and without prejudice to any other remedies; and GS1 will deliver the Services but any failure to do so will not give rise to liability on the part of GS1.

GS1 will attempt to rectify errors upon notice from You of such errors.

GS1 may suspend or terminate delivery of its services to You if You breach these terms, including but not limited to Your failure to pay fees.



(ii) immediate payment of all Fees owing to GS1, whether due for payment or not.

#### 8. Supply of Information

- **8.1** Where data or information is provided to the Member by GS1 as part of the services, the Member:
  - (a) will not on-sell or supply any data or information provided as part of the services to any third party
    - i. in the form it was provided to the Member;
    - ii. in a manner that competes with the services;
    - iii. unless the data or information has been incorporated into a good or service the Member provides to third parties that is substantially different from the services; and
  - (b) will identify any data or information relating to a Medical Device and notify GS1 of same, acknowledging and agreeing that GS1 has regulatory obligations in relation to such information and that such information may be required to be corrected, removed, or disclosed to relevant authorities;
  - (c) warrants that it owns or has exclusive rights to any data or information provided to GS1 and that providing it to GS1 does not infringe any third-party rights; and
  - (d) acknowledges that GS1 has no responsibility:
    - (i) for the accuracy or completeness of any data or information placed or published on or accessed through the services by the Member or any other party, and You acknowledge and agree that GS1 can take remedial steps to correct Your data or information where it fails to comply with national and/or international regulations;
    - (ii) requiring the Member to comply with its obligations under this Contract;
    - (iii) for any action or transaction undertaken based on information provided to, obtained from, or accessed through the services;
    - (iv) for any failure by the Member to comply with any law, (including but not limited to the Fair Trading Act 1986, Consumer Guarantees Act 1993 (if applicable), Commerce Act 1986 and Copyright Act 1994) or of any person exercising power or authority thereunder;
    - (v) in respect of any act, matter or thing arising out of any transaction, action or inaction involving or associated with the Member's use of the services (including any claim or dispute relating to that transaction, action, or inaction),

and the Member hereby releases GS1 from any and all liability arising therefrom;

- (e) will only use the information provided by GS1 as part of the services for the purposes for which the services were obtained;
- (f) will comply with all applicable laws, and all reasonable GS1 directions or instructions in relation to the Member's use of the services including but not limited to any such directions or instructions published on the GS1 website;
- (g) agrees to indemnify GS1 and keep it indemnified against any liability, loss, cost, or damage which GS1 suffers or incurs arising out of or in connection with:



Information or data provided to You by GS1 must be used in accordance with these terms

- Member's use of services or any data or information provided as part of the services;
- (ii) A breach of this Contract by the Member;
- (iii) Any claim against GS1 by a third party relating to, or arising out of, the Member's use of the services or quality of the data or information provided by the Member to GS1;
- (iv) Any access to, or use of, the services by any employee, contractor, agent or associate of the Member;
- (v) Any claim by a third party that any information or data provided by either the Member to GS1 or GS1 to the Member infringes the intellectual property rights of that third party; and
- (vi) Any failure by the Member to comply with any reasonable GS1 directions or instructions.
- **8.2** The Member acknowledges that any failure to comply with this clause 8 may result in the services failing to operate or being accessible in the manner intended, and in such event GS1 has the right and sole discretion to terminate this Contract and the Member's use of the services in accordance with clause 11.2(a).

# 9. Intellectual Property and Title

- **9.1** Unless otherwise provided in this Contract, the Member agrees that all Intellectual Property in and to the services is owned by GS1, GS1 Global or their licensors.
- **9.2** Intellectual Property belonging to either GS1 or the Member prior to entering into this Contract shall remain the property of that party.
- **9.3** The Member warrants that any intellectual property supplied to and subsequently used by GS1 in the course of supplying the services does not infringe the intellectual property rights of any third party.
- **9.4** No Intellectual Property belonging to GS1 (for the avoidance of doubt, including but not limited to GS1 Trademarks (whether registered or unregistered)) shall be used by the Member for any marketing or promotional material without the prior written consent of GS1. Where consent is provided the relevant Intellectual Property must be reproduced correctly as instructed by GS1.

#### **10. Termination**

- **10.1** GS1 may terminate this Contract or supply of the Services under this Contract at any time prior to the services being supplied, by giving written notice to the Member. On giving such notice GS1 shall promptly repay to the Member any sums paid in respect of the Fee for those services. GS1 shall not be liable for any loss or damage whatsoever arising from such termination.
- **10.2** GS1 may terminate this Contract immediately by giving notice to the Member if:
  - (a) The Member breaches its obligations under the Contract, including but not limited to failing to make payment of Fees owed; or
  - (b) In the event the Member is declared bankrupt, goes into liquidation, has a receiver or statutory manager appointed, or (if a company) is wound up otherwise than for the purpose of a restructure.
- **10.3** Subject to clause 10.2, either party may terminate this Contract by providing one months' written notice to the other party.

Each party owns its own Intellectual Property.

Use GS1 Intellectual Property only in accordance with GS1 instruction.

Either party can terminate this agreement with one months' notice, however GS1 may terminate this agreement at any time if You are in breach of Your obligations.



- **10.4** On termination of this Agreement by either party, the Member will:
  - (a) Cease to use all Intellectual Property belonging to GS1, including but not limited to ceasing all direct or indirect use of GS1 Identifier(s), services and related Intellectual Property;
  - (b) Upon request by GS1 return (without retaining copies thereof) all materials, notes, data, instructions and other papers samples, materials, and property GS1 has supplied to the Member or items which contain GS1 Intellectual Property;
  - (c) Cease the use of services provided by GS1 and GS1 Identifier(s) after the termination date.
- **10.5** The Member shall be liable to GS1 in the event that any damage arises to GS1 as a result of the unauthorised continued use by the Member of any Intellectual Property or GS1 Identifier(s) following termination.
- **10.6** Upon termination of this Contract by either party, GS1 has the right to:
  - (a) reassign the Member's GS1 Identifier(s) to another organisation; and
  - (b) contact relevant major New Zealand retailers to confirm Member's cessation of use of GS1 Identifier(s) and other Intellectual Property Rights.
- **10.7** Members are liable for all Fees owing up to the date of termination.
- **10.8** Where services are terminated:

(a) within three (3) months of commencing supply of the services, all Fees paid by the Member shall be refunded to the Member;

(b) between four (4) and six (6) months of commencement, a monthly apportionment of Fees will be refunded to the Member;

(c) after six (6) months, the total annual Fee will remain payable.

#### **11. Privacy**

- **11.1** GS1's commitment to privacy is set out in the Privacy Statement and the Privacy Act 2020 (as amended from time to time).
- **11.2** The Member authorises GS1 to collect, retain and use any information about the Member, for the purpose of supplying the services to the Member, assessing the Member's creditworthiness or turnover, promoting GS1 Services to any other party or for GS1's own internal purposes in accordance with this Contract.
- **11.3** In supplying GS1 Services to a Member, the Member will provide personal and product detail to GS1 which is shared to GS1 Global Systems and which is the responsibility of the Member to ensure is current and accurate. GS1 will not be liable for any damage or loss arising from a Member's provision of inaccurate or out of date data or information to GS1.
- **11.4** For the purposes of UK and EU data protection laws, GS1 is a "Data Controller" and will comply with all relevant laws relating to disclosing personal data.

#### **12. Disclaimer**

**12.1** The Member hereby disclaims any right to rescind, or cancel the Contract or to sue for damages or to claim restitution arising out of any representation made to the Member by GS1 and the Member acknowledges and agrees that it obtains the services relying solely upon its own skill and judgement.

You must stop using GS1 Intellectual Property on termination.

Some Fees will remain payable following termination.

Your personal information will not be disclosed (for reasons other than as outlined) without Your permission.

GS1 shall not be responsible for Your decision to obtain GS1 services.



# **13. Confidentiality**

- **13.1** The Member is expected to keep confidential and secure and not exploit or otherwise misuse any information belonging to GS1 (including but not limited to its Intellectual Property and Intellectual Property Rights), which is identified as, or would expected to be, proprietary, confidential, or commercially sensitive. The Member will only disclose the information to the extent that disclosure is
  - (a) necessary to perform its obligations under the Contract and on a "need to know" basis only; or
  - (b) authorised in writing by GS1; or
  - (c) required by law.

#### 14. General

- **14.1** If any provision of this Contract is determined to be invalid, void, or illegal or unenforceable, the validity, existence, legality, and enforceability of the remaining provisions shall not be affected, prejudiced, or impaired.
- **14.2** All services supplied by GS1 are subject to the laws of New Zealand (including New Zealand Government directives) and GS1 takes no responsibility and shall not be liable for changes in the law that affect the supply of services.
- **14.3** GS1 shall be under no liability whatsoever to the Member for any indirect loss and/or expense (including loss of profit) suffered by the Member arising out of a breach by GS1 of this Contract.
- **14.4** In the event of any breach of this Contract by GS1 the remedies of the Member shall be limited to damages. Under no circumstances shall the liability of GS1 exceed the Fee paid for the services.
- **14.5** Neither party shall be liable for any default due to any act of God, terrorism, war, strike, lock out, industrial action, flood, storm, or other event beyond their reasonable control.
- **14.6** The Member shall not set off against the Fee amounts due from GS1.
- **14.7** GS1 may license or sub-contract all or any part of its rights and obligations under this Contract without the Member's consent. The Member may assign its rights under this Contract with the prior written approval of GS1.
- **14.8** In conjunction with the provisions of this Contract, Members are expected at all times to also abide by the governing rules of GS1.
- **14.9** GS1 reserves the right to review this Contract at any time and from time to time. If, following any such review, there are amendments to the Contract, that change will take effect from the date on which GS1 provides notice of such changes on the homepage of the GS1 website at www.gs1nz.org.
- **14.10** Survival: Clauses 8, 9, 10.4, 10.5, 11, 12 and 13 shall survive termination of this Contract.

You must keep GS1 information confidential.

You are also subject to general terms that govern Your relationship with GS1.

If You are a member of GS1 You are also subject to GS1 Rules.

