

# South Australia Health working to improve the healthcare supply chain and patient safety

Healthcare User Group Australasia  
2 March 2011

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Government  
of South Australia

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# **Our Reform Program**

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# Reform Objectives

- > Primary objective - A single state wide service that delivers best practice procurement, contracting and supply chain management
- > Secondary objective - Business transformation in:
  - Procurement and Contract Management Systems (PCMS)
  - Purchase Cards and associated controls
  - Fleet Management
- > The single service will be enabled by the implementation of the Oracle Corporate System (OCS)



## Why is SA Health undertaking these reforms?

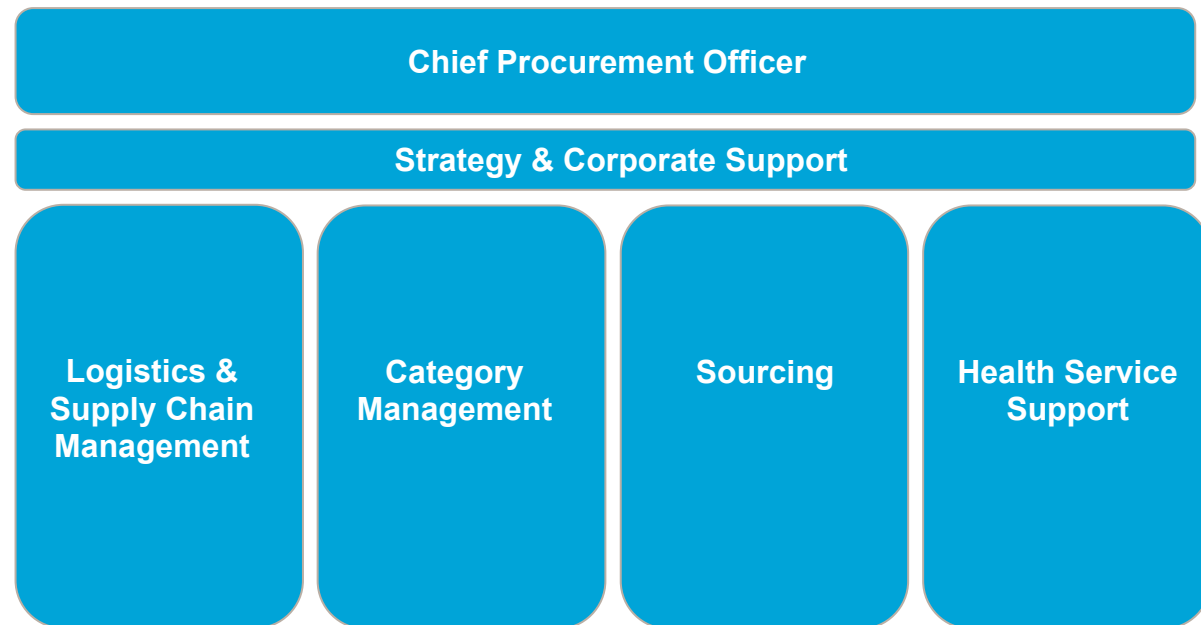
- > To develop integrated procurement, contracting and supply chain services
- > Remove significant duplication
- > Release savings back into frontline services
- > Enable nursing/clinical staff to focus more on direct patient care
- > Provide a technology platform to enable advancement
- > Implement best practice inventory and imprest management
- > Provide an integrated service that supports each phase of the procurement and contracting lifecycle



## What does the establishment of an integrated service involve?

- > Single organisation structure for all procurement, contracting and supply chain services
- > State-wide approach to procurement and contract management
- > A managed inventory model, supported by suppliers delivering to a central Distribution Centre or direct to satellite sites as required
- > Development of common practices and processes
- > Technology solutions that enable and sustain change

# What does our new Procurement and Supply Chain Management team look like?





# **Our National Products Catalogue and b2b Messaging Implementation**

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## Where are we up to?

- > Currently working through the implementation of Oracle at our Release 1 sites which occur December 6 2010
- > Working with Oracle on a integrated solution to the management of Master Data (including NPC data)
- > Heavy focus on data cleansing
- > Piloting b2b messaging with a view to roll out once Oracle implemented
- > Submitted MIG for Nehta certification
- > Assessing how we use the browser upload template



## Our lessons learnt to date

- > Executive support has been important
- > Ensuring the implementation is based on standards is critical
- > Data quality is imperative
- > Having the right resources and focus is essential
- > Training and Change Management requirements cannot be underestimated
- > ‘Herding cats’ is good catch-phrase
- > It is not a smooth journey, but the long terms benefits are well worth it



# Questions....

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