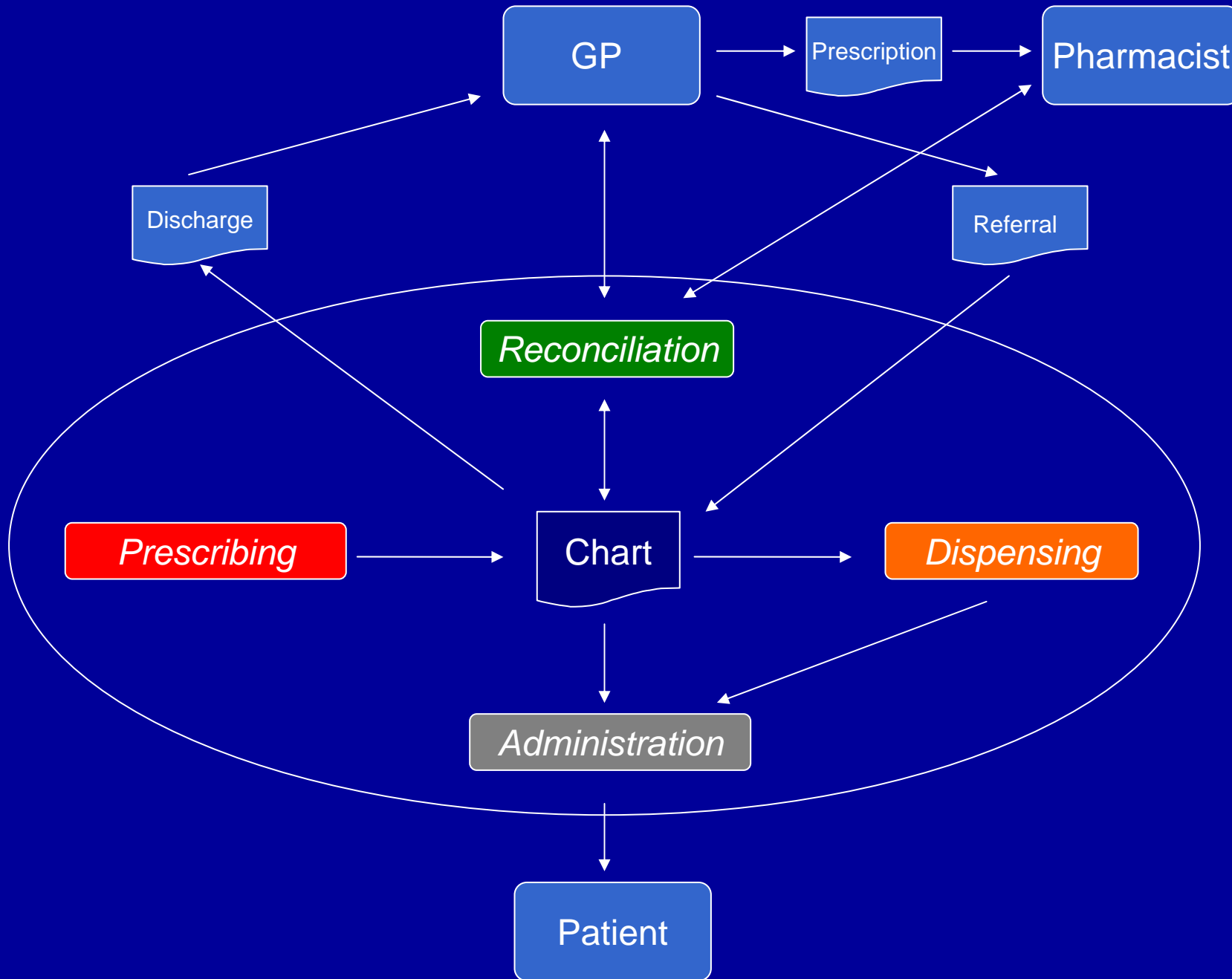


- **Why**
Sentinel and Serious Events Report
- **Scene**
Patients medication Journey
- **How**
Safe Medication Management
- **Making it Happen**
Culture Change

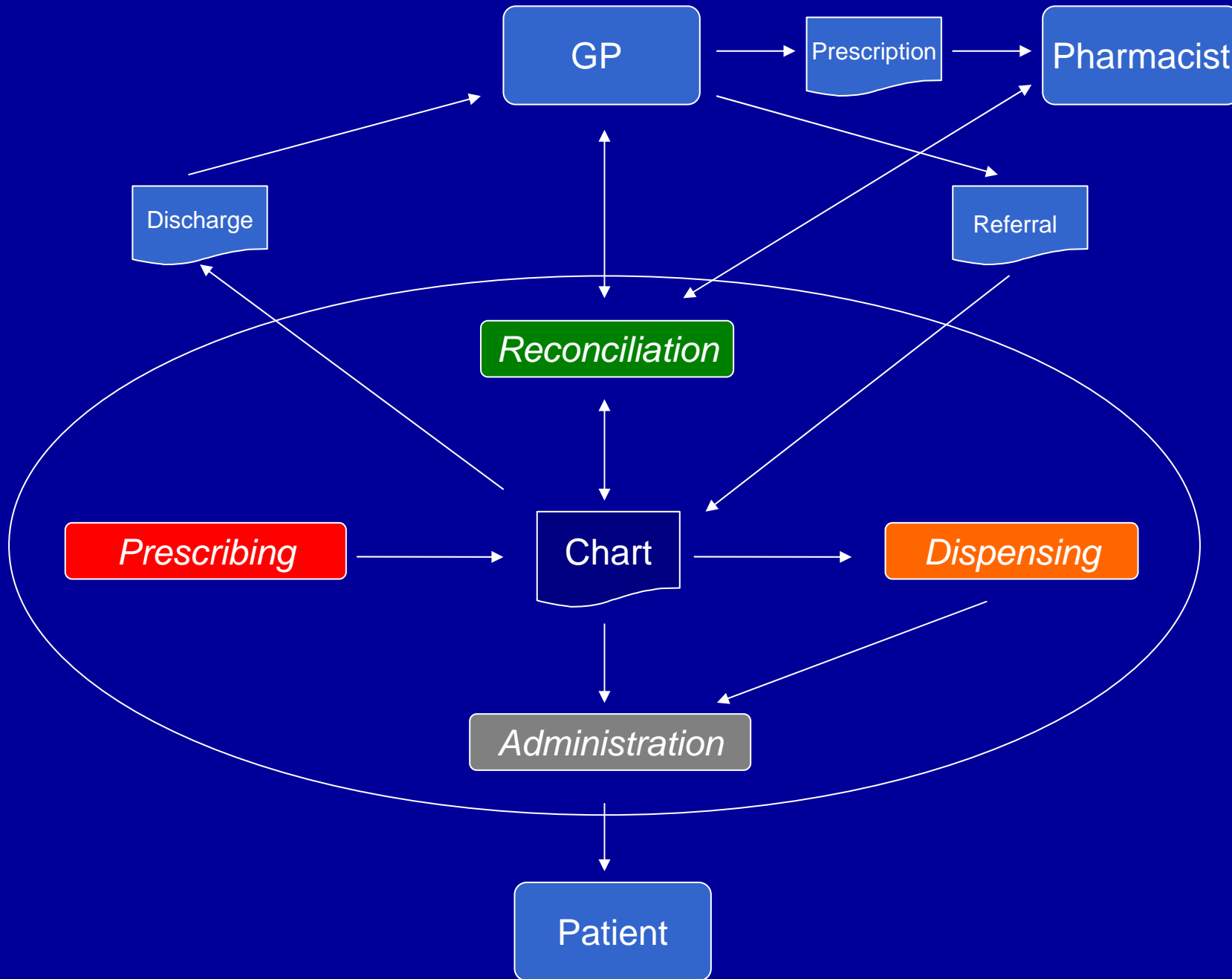
Sentinel and Serious Events 08/09

	Sentinel	Serious	Total
All	99	159	258
Medication	7	14	21



Safe Medication Management

- Medicine Reconciliation
- Universal Medicines List
- Medication Chart / e-Prescribing
- Unit Dose / Bedside verification
- Standardise and Link systems



Culture Change

- Clinician Led
- Boards on Board
- Institute for Healthcare Improvement
- Whai Manaaki